

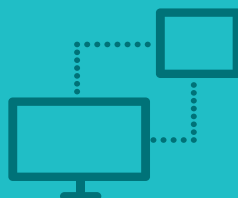


## Managed Services

When your systems go down, business stops. Safeguard against IT failures with InfoTech Solutions' comprehensive and customised Managed Services.

Our industry-leading systems and processes ensure optimal performance and proactive delivery of Managed Services to fully support your business.

Established in 1999, InfoTech Solutions has a long history of successfully managing outsourced IT support contracts and a deep understanding of complex IT environments.

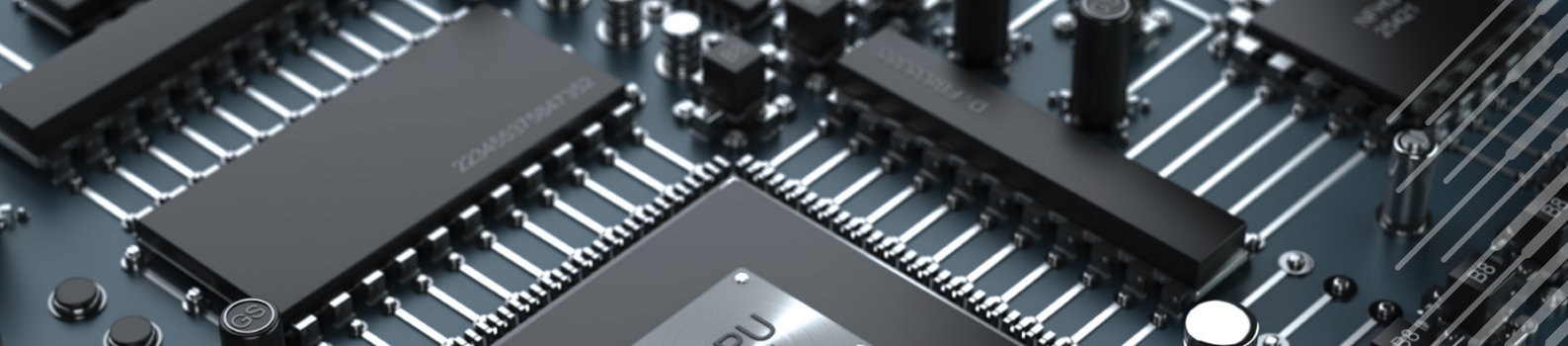


### Not all IT support is created equal

It is not our goal for your systems to merely survive – we want them to thrive. As your Managed Services provider, we're always on the lookout for new ways to improve your business through the power of smart IT.

We spot opportunities and bring them to your attention.

With our support, your networks will run more smoothly, your security will be constantly assessed and your back-up function triple-checked at regular intervals.



## Real benefits

- **Decreased downtime**  
Constant monitoring decreases the risk of costly crashes.
- **Productivity plus**  
Less time spent grappling with annoying IT issues means more time doing business.
- **Perfected performance**  
Speed and accuracy of your systems are optimised – we see no reason to endure slow internet in this day and age.
- **Service specialists**  
Our technicians are unfailingly prompt, friendly and trained to avoid using industry jargon.

## All part of the service

**For one fixed monthly fee, your Managed IT Services will be customised according to your business needs. These may include:**

- Helpdesk
- Desktop support
- Network support
- Back-up and recovery
- Hardware Procurement
- Mobile Device Management
- 24/7 Monitoring
- Network Security Management
- Cloud Migration Services
- Planning
- Licence and Patch Management
- Disaster Recovery and Continuity
- Comprehensive and Customised Monthly Reporting
- Hardware Repair and Maintenance

### Weighing up your options

InfoTech Solutions' comprehensive Managed Services are for those with or without in-house IT departments. Many clients with simple needs outsource their whole IT function to us, while others use us to support existing IT staff.

Our headquarters are in Brisbane, but it doesn't matter where your offices are. We have many interstate and international clients who have been with us for years. Everything can be done remotely, and we can arrange to visit you in person periodically if you wish.

### Trusted industry leaders

With many long-term clients and experience dating back to the 1990s, we have seen every IT scenario you can imagine and are at the forefront of new developments.

We back ourselves and guarantee our services. In our experience, every problem has a solution and the two Rs – responsiveness and risk mitigation – are invaluable.

Longevity in the industry means we can handle every IT project or problem.